

Coaching Services Terms and Conditions

The purpose of this document is to outline the Terms of Trade and any Conditions imposed with any of our coaching services and individual or group bookings made by the client for any RowFit Ltd Services.

RowFit Ltd is a company registered in England and Wales – Registration Number: 11484354

Registration/Booking and Health:

- Personal information must be obtained prior to any booking and service taking place. Such personal information assumes basic information regarding the individual and their individual readiness to undertake the activities.
- Please refer to our Privacy Policy, GDPR and Data Protection policies for more information on how your Data is used and managed.
- Booking for private sessions on an individual basis must always be booked directly with the coach in question or through the Head Coach.
- Group Bookings can only be scheduled in active and available group sessions.
- Any changes to your Health Status must be updated in your user profile held with RowFit Ltd once known.

Payment/Lateness/Cancellation and Clothing:

- Payment for all services must be made prior to the commencement of said booking or agreement.
 - Rowing Machine Hire adopts a separate agreement.
 - Online Coaching requires a membership purchase with regular schedule payments.
- If the Client is late for any scheduled sessions the coach reserves the right to only complete what is remaining of your pre-scheduled session.
- If the Coach is late for any scheduled sessions, you as the client are still entitled to the club duration of the session. If it isn't possible to deliver the full duration at that time, provisions will be made to add this into a future date.
- Cancellation by RowFit will never occur any charge to the client. Cancellation of sessions will only happen due to the following factors: Ill Health by the Coach, Bad Weather or Water Conditions. These decisions are final and made in the best interests of everyone's safety.
- For the client to cancel a session 24 hours must be provided to the coach to re-arrange the session. For any sessions or bookings cancelled within this time period usual the full charge for the session stands.
- The coach reserves the right to not conduct the session if the wrong clothing is not worn. We recommend clothing for rowing sessions that is not too loose and baggy. Clothing appropriate to the weather is essential the risks associated to the cold and water are high and serious. Please ask your coach for advice if you're not sure.
- All sessions purchased with RowFit Ltd hold a 12-month lifeline in which they need to be used within. Sessions not used within this time period will be lost.

Intellectual Property Rights

- All Intellectual Property Rights in or arising out of or in connection with the services provided shall be owned by RowFit Ltd.

These Terms and Conditions are always under review and any updates will be posted on the RowFit Website for everyone's viewing.

If you have any questions or queries regarding these Terms, please contact pete@row-fit.co.uk who will be able to answer any queries you have.